

Private Contact 3.6 User Guide



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Welcome to Private Contact

Encrypted Contact Data

Private Contact is a program to manage and keep secret contact data regarding persons, companies and institutions.

All data are saved on disk always and only in an encrypted form. After closing them, encrypted documents can't be opened without the right password.

Private Contact is the ideal software to store contact data containing reserved data or simply to keep contact data and be sure other apps on your Mac can't access your data because data are encrypted and visible only using Private Contact with the correct password.

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Category ^	Contact									
Uther	Katy Goodman				gory: Wo					
Relatives	Mia Moreno				ame: Cher	yl				
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Relatives	Elvira Greer									
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Relatives	Annie Sims				work: 0020	26075772				
Relatives	Nicholas Cortez				WOIK. 0023					
Relatives	Savannah Simpson				work: 0010	85963031				
Relatives	Jocelyn Everett		l		work 0070	41804695				
Work	Harvey Aguilar				work: yaeka	av31@gmail.co	m			
Work	Noemi Becker									
Work	Valerie Christensen									
Work	Danny Velazquez			Address v	work: Prest	on Avenue				
Work	Timothy Holder									
Work	Leona Dunlap				onal: 0069	47406990				
Work	Hallie Vaughn				onal: 0004	89237170				
Work	Debbie Schroeder			Mobile pers	onal: 0035	84414945				
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Getting Started with Private Contact

Start to Work with Private Contact

Open a new document or use the one opened for you at startup.

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Category		
		No selection
		Enter a password to protect this document:
		Password:
		Retype Password (exactly the same of above):
		Show Password (use only in safe environment)
		You can use also a passphrase, with more then one word separated by spaces.
		The author of this software is not able to provide any help in case you lose the password.
		If you lose or forget the password you will not be able to access again the data inside the document. We suggest to have the password stored in anothe secure place.
		Please see the help and documentation included with software to have a rational password strategy to manage all your protected data.
		Close Document OK
+	~ 0 of 0	

It will ask for a password to protect the document Be sure to use a password you will remember. In case store it in your preferred Password Manager If you don't use one we suggest to have a look at our Password Repository.



After inserting the password to protect the document, it will be ready to accept input.

Insert a new contact pressing the add icon in the toolbar



or at the foot of the contact list



A first contact will be created.

Ontitled Edited	🕂 🚫 🖌	ck Edit Categories Edit Labels	I → Mode
Category Contact		o Conorio	
Generic First Name	Category:	Generic	
	First name:	First Name	
	Last name:	Last Name	
	Company: 🔲		
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			<u>ڻ</u>
	Address personal:		
	Nata		
+ −			

Insert all the data contacts you like.

Open the categories panel selecting 'Edit Categories...'under the 'Edit' menu



Add and edit some labels modifying the color of the text and of the background. Go back to the main window and add others contact and assign different categories to any contact selecting it from the popup menu

•••	Untitled Edited	⊕ Add	O Delete	Lock		C Edit Labels	⊚ 🖉 _{Mode}	Q Search Search String	Show All \$
Category	Contact				Generic				
Work	Mary Smith				jon Work 2	rk			
					Relatives				
					ame: Smith				

Use the toolbar to filter contacts using category and search key

Save your document to disk.

Close the document. Try to open it (you need to remember the password assigned to the document)



Insert the correct password and press return.

Done.

You Created a new document filled with data, saved it encrypted and reopened it decrypting it using the correct password

Private Contact Reference

Documents

Private Contact is a standard Cocoa Document based application. You can save as many disk based documents as you like and any documents can contain as many contact data you like

Window Organization

Private Contact window is divided in two part, a left part with a list of all the contacts categorized using categories and a right part showing the details of the selected contact.

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Category ^	Contact						
Other	Katy Goodman			Work			
Relatives	Mia Moreno			Noemi			
Relatives	Adrian Kaiser			Becker			
Relatives	Elvira Greer			The Original Ordel O			
Relatives	Ann Fitzpatrick			The Cougar Gold C	ompany inc.		
Relatives	Annie Sims		Phone work	000738434765			
Relatives	Nicholas Cortez						
Relatives	Savannah Simpson			006958685997			
Relatives	Jocelyn Everett	•		003787321461			
Work	Harvey Aguilar			wfitm4077@doram	ail.com		ථ
Work	Noemi Becker						Ċ,
Work	Valerie Christensen						Ŭ
Work	Danny Velazquez			Park Road			
Work	Timothy Holder						
Work	Leona Dunlap			000387196528			
Work	Hallie Vaughn			006728491338			
Work	Debbie Schroeder		Mobile personal	005857662672			
Work	Bobbie Stanley			-			è.
Work	Perry Reynolds		Email personal	zwjvnipw6@vodato	ne.com		, ,
Work	Flora Conley						Ċ
Work	Max Cervantes			Landonia Circle			
Work	Essie Cooke						
Work	Anna Ramirez						
Work	Cheryl Houston						
Work	Lydia Benson						
Work	Zachary Hinton						
Work	Cheri Mercado					O Viev	v 🖉 Edit
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When a filter criteria is in action using the category popup or the search field in the toolbar the left part shows only the contact passing the filter criteria. To show all the contact again select "Show All" from the category popup in the toolbar and void the content inside the search field

e e e Priv	vate Contact Demo.privcont	Add Delete Lock	Edit Categories	Contraction Contra		Q nic Search String	Work ≎ Search Category
Show All Q	found 2 of 155 using category "W	/ork" and search string '	'nic"				
Category	∧ Contact						
Work	Lynda Melton		Category: Work				
Work	Eunice Mueller		rst name: Lynda				
			ist name: Melton				
			Company: The Po	rt Nicholson Co	ompany Inc.		
			no work: 000107	240220			
				5046650			
			-ax work: 00589	5910052			
			blie work 00498	5593934			
			nail work: crktwi7	'37@hotmail.co	m		
			ess work: Vine St	reet			
			personal: 00359/	4864404			
			nersonal: 007130	534061			
				0000000			
			personal: 00066	0920003			
			personal: stnow@	evodatone.com			
			personal: Pen Pa	rk Road			
						6	View 2. Edit
+	2 of 155						

Toolbar

Private Contact uses a standard Mac Toolbar in the upper part of the window. It acts as every standard toolbar in any Cocoa modern Mac application. You can customize the toolbar in the standard way. Right Click or Control-Click on the toolbar and select "Customize Toolbar..."

Private Contact Demo.privco	nt 🕂	\odot	ô	18	0	© [2]	Q Search	Show All 🗘	
Edited							Search String		

Adding Data

To add a contact select the Add icon from the toolbar or the bottom additional command buttons.



You can also use the + at the foot of the contact list



When created a contact is automatically put in "edit" mode. You can start insert data immediately. If you are browsing data in "View" mode and need to modify it, you must switch from "View" mode to "Edit" mode using the buttons inside the data or in the toolbar or using the menu command.

In edit mode any contact can be assigned to a category using the popup menu inside the contact data area.

.dd [O elete	Lock Edit	E Categories	Contraction Edit Labels	© 🖉 _{Mode}	Q Search Search Stri	ing Si	ow All 🗘
		Catego First nan Last nan Company: Phone wo Fax wo	Generic Work Friends Relatives Other rk: 00230 rk: 00205	ork Jn Compan 7814097 18732441	y Inc.			
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		Phone person Fax person Mobile person Email person	al: 00704 al: 00503 al: 00123 al: dzvxxt	7350395 0983394 5341687 6@gurImail.o	com			
		Web person Idress person No	al: al: Yorkto ote	wn Drive				ی
							© View	Edit

Deleting data

To delete a contact use the 'delete' button in the toolbar or at the bottom of the contact list

Editing Categories

You can have a standard list of categories you can add, remove and edit. You can choose the color of the text and background.

At any moment you can change the category assigned to a contact from the popup menu inside the contact data.

When created, a new contact has its category set to default one.

To select a category to the default, use the "Edit categories" dialog, form the Action Popup in the bottom command row.

Any category shows how many contacts uses it in the 'Contacts' column.

Category Notes Generic 1 Work 125 Friends 11 Relatives 8 Other 10 + - 5 total categories 3 seed by: 1 contacts 10 ategories used by one or more contacts can't be deleted Generic ext Color: Label Color: an't delete category in use Delete Add					
Generic 1 Work 125 Friends 11 Relatives 8 Other 10 + - 5 total categories Sed by: 1 contacts ategories used by one or more contacts can't be deleted Generic Generic Generic Exat't delete category in use Delete Add Close	Categor	У			Notes
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Relatives 8 Other 10 + - 5 total categories Psed by: 1 contacts categories used by one or more contacts can't be deleted Generic cext Color: Label Color: Can't delete category in use Delete Add Close	Friend	S			11
Other 10 + - 5 total categories Jsed by: 1 contacts categories used by one or more contacts can't be deleted Generic iext Color: iext Color:	Relativ	/es			8
+ - 5 total categories Ised by: 1 contacts ategories used by one or more contacts can't be deleted Generic	Other				10
+ - 5 total categories sed by: 1 contacts ategories used by one or more contacts can't be deleted Generic ext Color: Label Color: an't delete category in use Delete Add					
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+ - 5 total categories Used by: 1 contacts Categories used by one or more contacts can't be deleted Generic Cext Color: Label Color: Label Color: Label Color: Label Color: Label Color: Can't delete category in use Delete Add Close					
+ - 5 total categories Used by: 1 contacts categories used by one or more contacts can't be deleted Generic Text Color: Label Color: Color: Delete Add					
+ - 5 total categories Used by: 1 contacts Categories used by one or more contacts can't be deleted					
+ - s total categories Ised by: 1 contacts categories used by one or more contacts can't be deleted Generic rext Color: Label Color: Close					
Used by: 1 contacts Categories used by one or more contacts can't be deleted Generic Cext Color: Label Color: Can't delete category in use Delete Add Close	+ -	5 total categories			
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Categories used by one or more contacts can't be deleted Generic Fext Color: Can't delete category in use Delete Add Close	sed by	: 1 contacts			
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Generic Text Color: Label Color: Can't delete category in use Delete Add Close					
Text Color: Label Color: Label Color: Can't delete category in use Delete Add Close	Generic				
Text Color: Label Color: Can't delete category in use Delete Add					
Can't delete category in use Delete Add Close	ext Col	or:	Label Color:		
Delete Add Close	an't delei	te category in use			
Delete Add Close					
				Add	Close

A category in use by a contact can't be removed.

To remove a category you need in advance to go to the contact using it and change the category in use.

Editing Labels

You can customize the labels of the field. In that way you can use the fields for the data you really require. To edit the labels choose 'Edit Labels...' under the 'Edit' menu. After editing the labels the form (both the 'View' and the 'Edit') of Private Contact will display the new labels reflecting your needs and the content of the data you want to store.

nta	Label Value	Default	Open Button
l e	Category:	Category:	
g	First name:	First name:	Show
nc l	Last name:	Last name:	Show
he he	Company:	Company	Show
ar	Phone work:	Phone Work:	Show
is hi	Fax work:	Fax work:	Show
ie	Mobile work	Mobile work:	Show
Vİ	Email work:	Email work:	Show
ra ss	Web work:	Web work:	Show
ıri	Address work:	Address work:	Show
pn	Phone personal:	Phone Personal:	Show
sa na	Fax personal:	Fax personal:	Show
ιty	Mobile personal:	Mobile personal:	Show
pł rd	Email personal:	Email personal:	Show
dg	Web personal:	Web personal:	Show
y	Address personal:	Address	Show
t I ria	Note	Note:	
ir: n	(Reset to Default	ОК

Note that every document has its own set of personalized labels and the labels are saved inside the document data fully encrypted.

So an hacker can't read even the label you chose and saved inside a document.

You can also select to visualize an open button near any field.

Using that button you can open web pages directly in the browser or mail address via mail.app (opening a new mail with that address)

Browse Data

Private Contact shows the list of all the contacts inside the document on the left and the detail of the selected contact on the right.

To browse the contact select the contact on the left.

You can order the contacts by category and by name selecting the column headers in ascending and descending orders.

•••	Private Contact Demo.privcont Edited	⊕ ⊗ Add Delet	e Lock Edit Cat	egories Edit Labels	() Mode	Q Search Search String	Show All Search Categ	≎ gory
Category	∧ Contact							
Friends	Nell Hampton			• Friends				
Friends	Teresa Barber			Allan				
Friends	Ginger Brennan			Nash				
Friends	Vonda Berg		Company	The Folded Compa	au la a			
Friends	Shirley Duke			The Folded Compa	ny me.			
Friends	Esther Bowen		Phone work:	009163529731				
Friends	Allan Nash			000000477004				
Friends	Pansy Cunningham		Hax work:	009829477681				
Friends	Nicholas Durham			005214087043				
Friends	Lillie Ho			adolfbf@kaxy.com				
Friends	Sylvia Mcclure		Web work:					C
Generic	Gerald Martin			Oakmant Otraat				
Other	Tessa Palmer		Address work:	Oakmont Street				
Other	Shari Garrison			000000507500				
Other	Ebony Andersen			008298507568				
Other	Alisa Nielsen			009214621940				
Other	Elena Stevens			008614382329				
Other	Misty Baxter		Email personal:	rzmx604@dodgeit.	com			己
Other	Daphne Arnold							
Other	Sondra Cantu							
Other	Bridget Manning			Mountain View Stre	et			
Other	Katy Goodman							
Relatives	Mia Moreno							
Relatives	Adrian Kaiser							
Relatives	Elvira Greer							
Relatives	Ann Fitzpatrick						CARE -	
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Opening URLs or emails

On the right of any field an optional button can open the content in the browser (if is an url) or in mail.app (if it is an email address) This is valid both in view and in edit mode.

First name:	Zachary	
Last name:	Hinton	
Company: 🔲	The La Vache Qui Rit Company Inc.	
Phone work	009864949512	
Fax work:	004911243742	
Mobile work	004239758407	
Email work:	rphinq74@prontomail.com	Ç
Web work:		Ç
Address work:	Harrison Street	
Phone personal:	006455275396	
Fax personal:	003514999343	
Mobile personal:	004576903647	
Email personal:	fhtv4@10minutemail.com	Ç
Web personal:		Ç

This button can be enabled/disabled in the edit labels panel. The edit labels panel can be invoked form the menu or the toolbar.

Search Data

You can select in the toolbar to search selecting which category to filter and additionally using a string

Private Contact Demo.privcont Edited	Delete Lock Edit Categories Edit Labels Mode Search String Search Category
Show All Q found 6 of 155 using category "Wor	and search string "Mel"
Category Contact	
Work Carmela Alvarado	Category: Category: Work
Work Maurice Burnett	First name: Carmela
Work Shelly Pena	Last name: Alvarado
Work Daria Hall	Company: The Schloss Company Inc.
Work Lynda Melton	
Work Melissa Oconnor	Phone work: 000300507895

An additional info view will show the result of the search.

Lock document

You can select 'Lock Document' from the application menu or from the toolbar to revert the document to the locked status.

To unlock it you need to re-insert the password as if you were opening it from disk.

🛛 🔴 🌒 Pri Edi		
	Lock Document back to the	
	crypted state?	
	To browse the document data again you will need to re-insert the master	
	password	
	Cancel OK	
	.com	

Address Book import

Private contact can import from the Address Book on your Mac Simply select from the menu 'Import from Address Book' and a panel will open allowing you to select which contacts to import (checking them) or simply import all. The selected contact will be copied inside Private Contact.

Import from a Text File

Private Contact can import form text file in CSV (comma separated value) and TSV (tab separated value) format

To import from a text file you need to have data saved inside a text file in TSV (tab separated value) or CSV (comma separated value)

To import use the 'Import from text file' command under the 'File' menu.

The application can auto-detect file using different encoding. If it fails you can select from the open dialog the used file encoding

Select the file to import, Private Contact can even recognize automatically the format used in the file (TSV or CSV or CSV-S) regardless of the file extension.

Select in the following dialog what to import and where (in which field)

O O O Contracted D Contracted Contrac							
Category	Select Target Field	ds for Data to Import: 🗄	E Data to Import		💷 Tai	rget Fields	
Friends			Gerald	33	First name		
Friends			Martin	33	Last name		
Friends		The Vieux Corse C	ompany Inc		Company		
		009	385342053		DO NOT IMPORT		
		00	8481552137		DO NOT IMPORT		
		Lo	cust Avenue		DO NOT IMPORT		
		dasqz66@ev	erymail.com		V DO NOT IMPOR	г)	
		004	330195200				
		00	1011545702		Category		
		000	672846886		First name		
		000	502702227		Last name		
Other		00			Company		
Other		rfmrmnr3@emaila	account.com		Phone work		
Other		к	earney Lane		Fax work		
Other					Address work		
Other					Email work		
Other					Web work		
Other					Phone personal		
Other					Pax personal Mobile personal		
Other					Mobile work		
Other		155			Email paraonal		
Relatives		First Dawner Mary Oak	N		Web personal		
Relatives	Cancel	First Row as New Col	Name Do	not imp	Address person		
Relatives	Ann Eitensteich				Note		
Relatives	Anni Hitzpatrick				1010		
_ + − 💬 🗸 155 a							

You can even browse in advance the entire content you are importing, to better decide, before importing it.

Private Contact has one of the best import functionality available for Mac.

Export to a Text File

To export the data inside a document select "Export to Text File" from the "File" menu.

Private Contact will present a standard file dialog to define which fields to export and in which specific order:

Privat Edited	te Contact Demo.privcont				
itegory					
	Available Field		Exported Field		
	Category		First name		
	Fax work		Last name		
	Address work		Company		
	Email work		Phone work		
	Web work				
	Phone personal				
	Fax personal				
	Mobile personal				
	Mobile work				
	Email personal				
	Address personal				
	Note	Add	<u> </u>		
	11010	Remov	ve <		
		Add A	II >		
	III 13 not exported fields	Remove	All < 4 exported field	ds	
ther	155 records on 4 fields will be	e exported	Cancel	Continue	
elatives					
elatives					
elatives	Elvira Greer				

After that you will be asked to select a destination where to save and the format. You can choose between:

CSV (comma separated value)

TSV (tab separated value)

Html table

Html table embedded inside a web page

Custom where you can insert the detailed custom tags you want to use to generate a data export

•••						
Category						
Friends		1	Save As:	Private Contact Dem Expo	ort.txt	
Friends	😭 roberto		Taos			
Friends	P Documents		luga.			
Friends			· · · · · · · · · · · · · · · · · · ·	Private Contact		Q Search
	C Annulanti					
	🗛 Арріїсац	Demo datExport	Ltsv			
Friends	Desktop	Demo datatacre	ator			
Friends	Ownloads	Private Coo.priv	cont			
Generic	🔼 Pictures	Test Docut.privo				
Other	🧰 Library	Export Format:	Custom		🚺 🗉 🗐 Fill firs	t record with field name
Other	🗀 LICENSE	Start of File		In fields	use \n for newline and \t	for tab 🛛 Template: 💌
Other	Containers					
Other	Coop	Start of record:	Field open tag	Field close tag:	Field separator:	End of Record:
Other						
Other	DevelPyt	End of File:				
Other	🗀 app				Vse Ei	nd of Record in last record
Other	🚞 Ecleti Inst	NewPolder				Oursel Course
Relatives	🗎 HomePho	New Folder				Cancel Save
Relatives						
Relatives						
Relatives						
+ - 6						

Save Data

Saving a Private Contact files is similar to saving in any document based Cocoa application.

The first time you save a new document, Private Contact ask you to set a password to protect it, after that, you never will be asked to insert again the password to save the document.

You will need to remember it only to open the document.

Open Data

To open a document form disk select it from the "Open" dialog.

You will be asked the password to decrypt it.

Note that the document is not just locked but entirely encrypted.

There is no way to read the data inside your document without the password used to save it.

Even an expert hacker can do noting with your document file if he doesn't know the password.

Changing Password

At any moment the password protecting the document can be changed selecting 'Password...' form the 'File' menu. If a password was already set you will be asked to confirm the old one and to insert the new one. Remember the password or your data will be lost.



Encryption

When you save a document, the document is always saved as encrypted, Private Contact do not save in plain format.

This to avoid saving in an unprotected mode.

This is because you can't save without specify a password.

All data inside your contacts are encrypted, also the list of categories you specified for the document (it can contains reserved words).

Algorithm used for encryption is AES-256, a very strong encryption method, this offer a high security for your data.

It offer compatibility with document saved with older release using the Blowfish algorithm. It will read and decrypt them using Blowfish and then when re-saved AES-256 will be used.

You are informed that loosing your password used to protect the document is equal to loosing all the data inside the document.

Use our Password Repository or a similar program to save the different passwords you use in your life or you can be in trouble one day specially if you need to remember a password is a long time you don't use!

Don't forget the Password

Without the password used to save the document, the document is just a bunch of not readable data.

If you loose the password the document can not be decrypted.

Even we, the creator of the application can do nothing to help you to recover your document if you loose your password.

We suggest, to save all your password using our application Password Repository to avoid loosing your precious passwords.

Password Repository is available for download at our site.

You can access our site from Private Contact using the 'Web Site' command under the 'Help' menu.

The macOS standard features

Private Contact adopts and makes use of the latest Apple technologies

They are used in the standard Apple way, so nothing new to learn if you already know how to use them.

• Resume – the app will reopen at the point and state the user left it included opened documents and unsaved one

· Auto save - the app saves using the macOS autosave functionality

• Versions – the user can look at previous versions of documents and restore to any earlier version (just select Revert to Saved from the menu or the down arrow at the right of the title window, it appears only if you move the cursor over)

• Full Screen - the user can switch at any time to full screen using the native macOS full screen mode and commands (use the upper right icon in the window to go full screen and bang the mouse in the upper part of the screen to re-obtain the menu and eventually clicking the standard icon to exit the full screen mode)

Dark Appearance Mode

Private Contact is fully compatible with Dark Appearance Mode and Light Appearance Mode on any macOS release it can run on. You can switch at any time from one mode to another

Orivate Conta Edited	act Demo.privcont	⊕ Add	O Delete	Lock	Edit Catego	ories Edit Label	s Mode	Q Search Search String	Show All Search Categ	¢ jory
Category	Contact					(Felender				
Friends	Nell Hampton			Ca	ategory:	Friends				
Friends	🔵 Teresa Barber			Firs	t name: A	llan				
Friends	Ginger Brennan			Las	t name: N	lash				
Friends	🔰 Vonda Berg			Com	anv:	he Folded Com	any Inc.			
Friends	Shirley Duke			Comp		ine i elaca comp				
Friends	Esther Bowen			Phor	ne work: 0	09163529731				
Friends	Allan Nash			Fr	ox work: 0	09829477681				
Friends	Pansy Cunningham					00020477001				
Friends	Nicholas Durham			Mob	IIE WORK 0	05214087043				
Friends	Lillie Ho			Ema	ail work: ad	dolfbf@kaxy.cor	n			C
Friends	Sylvia Mcclure			We	ab work:					C
Generic	Gerald Martin			Addres	s work: 0	akmont Street				
Other	Tessa Palmer			1 10 01 01						
Other	Shari Garrison			Phone p	ersonal: 0	08298507568				
Other	Ebony Andersen			Farra		00014601040				
Other	Alisa Nielsen			Pax p	ersonal: U	09214621940				
Other	Elena Stevens			Mobile p	ersonal: 0	08614382329				
Other	Misty Baxter			Email p	ersonal: rz	zmx604@dodge	it.com			S
Other	Daphne Arnold			Web p	ersonal:					3
Other	Sondra Cantu			A deluces a	annanali M	to unto in Mary Ci				
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Relatives	Elvira Greer									
Relatives	Ann Fitzpatrick							OV		-
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Preferences

General

Specify the action to do at startup

- New Document: creates a new document at startup
- File browser: opens the dialog to select a Private Contact document from disk to launch
- · None: performs nothing at startup
- Open Selected Document: allows to select a document and have it launched automatically at startup, this is a standard way to operate in case you use just a single document as the main repository of your notes or use often the same document.

To select a document you have 3 way:

- Pressing the select from disk button and select it from the open dialog that will follow
- Dragging it from the finder or dragging it using the proxy icon (the icon in an opened document in the title bar)
- · Editing it in the edit field by keyword (the hard way)



At any successive relaunch Private Contact will execute the option selected. The additional two buttons at the foot of the edit field let you:

- · Show in the finder the selected file
- Test open the selected file as it will be done at the next application launch

Font

Font settings:

- · Font used in a new opened document
- · Font used to display the public note

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Contact List			
Font: Lucida Grande			
Size: 12			
Format: Bold Italic			

Advanced

Auto Lock:

With Auto lock you can choose to have any document locking itself automatically after a specified interval the application is in background.

Very useful if you switch to another application and you forget Private Contact in background with your data exposed.



Update

* Update section is not available in the App Store Release (if you purchased via the App Store, to obtain the updates use the App Store internal update function)

Private Contact can inform you if an update is available. We suggest to leave the 'Notify about available update' always on

When you check if an update is available, the application ping the Tension Software server and receive an answer about the last release available, the application can in that way know if its obsolete or not.

In case the application will ask you if you like to download an upgrade.



If you download the upgrade, you need to install it.

A common error is to download an upgrade and install it maintaining the old application somewhere on the hard disk.

Then using to open the documents sometime the old application and sometime the new one. This cause some problems*. To avoid it simply install your application in the place dedicated to it, the Application folder. When you install an update on the standard Application folder, the system will ask if you want to replace the old one with the new, answering yes will install the new one replacing the old.

*If the application says the document you are trying to open was created with a newer version of the application, probably you have two different release of the application on your Hard Disk and you are trying to open a document with the older version after having modified the document with the new one. When you receive a similar message open the

about box inside the application and see if you are running the last release. In case download it, install it and USE it!

Help

Private Contact provides a PDF user guide under the 'Help' menu.

Support

You can also obtain support using the 'Support Email...' command. An email will be prepared using your email client with the correct address to send to. Yes, we answer to your emails.

About Tension Software and Ecleti

All the software asset by Tension Software is now under Ecleti New company name but still the same owner and main developer (Roberto Panetta) So for the users nothing changes. We provide the same software and the services. All the user licenses are valid and assistance is provided as before to all our users.